

Telephone: 01237 473 457
Office Hours: Mon-Fri -9am-5pm
Website: www.pascalsweep.co.uk

PH OLIVIER CHIMNEY SWEEP

Registration Number (England & Wales) 10983902.
Registered Office: 13 Myrtle Grove, Bideford, North Devon, EX39 3HZ, England.



Terms Of Service

- Our standard charge for maintenance inspection and chimney sweeping is £65.
- Extra work such as removing bird's nests and stove maintenance, will incur additional rates.
- If your appliance is deemed unsafe and no chimney sweeping is carried out, our maintenance inspection rate is £45.
- Preferably the homeowner or occupier over the age of 18, should be present.
- Kindly provide property access instructions up to 24 hours prior to your appointment. Instructions submitted later than 24 hours may not be received. A call out charge for each sweep of £30 will apply where we are not able to carry out the work.
- **No Show Policy.** Cancellations must be received at least 24 hours prior to your appointment. If we are notified within less than 24 hours, a 50% cancellation charge will apply for each sweep.
- If you or your household experience COVID-19 symptoms kindly let us know and we'll reschedule.
- **Payment.** We accept bank transfers and all credit / debit cards except AMEX. Payment is taken during our visit to your property. If you will not be present for the appointment, payment is required in full up to 24 hours prior to your appointment. Payment details will be provided.
- Your Chimney Sweeping Certificate with NVQ and APICS registration numbers will be issued on completion of work and payment.
- Replacement certificates incur a £5 fee.

If you have any further queries please contact us on **01237 473 457 Mon-Fri 9am-5pm.**
You'll also find plenty of useful information on our website: pascalsweep.co.uk

Kind regards,

Two handwritten signatures in blue ink. The first signature is 'Razale' and the second is 'Pascal'.

Razale Scott Olivier and Pascal Olivier
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